

Jim Stary

From: James Stary [jstary@newalt.net]
Sent: Monday, April 06, 2009 9:46 PM
To: jstary1@cox.net
Subject: TRACSMAIL FIXED



April 7, 2009

For Immediate Release

Contact:
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New Alternatives

TRACMAIL ID's Corrected

We promised to keep you updated on the TRACSMAIL problems. The good news is that the problem has been cleared up. Note that some password resets were rescinded, though.

TRACSMAIL (Update)

This problem with the TRACSMAIL IDs has been corrected. Password resets may continue. Anyone that received a password reset April 2, or before 2:00 pm April 3, can go back to using the original password that you were using before this problem occurred.

The announcement can be found at:

<http://www.hud.gov/offices/hsg/mfh/trx/announcements.pdf>

If you have any questions about this or other HUD related issues, send us a note at

info@newalt.net

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